

Heartland

Restaurant

Powerful. Scalable.
Feature-rich point of sale.

From online to prep line, streamline your entire operations to keep customers coming back.

Restaurant is a powerful, cloud-based point of sale that keeps restaurant operations humming and customers raving. It is an all-in-one platform that integrates with self order kiosks, mobile ordering, a guest application, gift cards and loyalty programs. Designed for fine, casual and quick service dining environments, the platform streamlines operations -- front to back -- to make it easier for restaurant owners to manage and grow their business from tableside to delivery, kiosk to kitchen, and from countertop to online.

Key Merchant Benefits

- **Turn tables faster**
- **Skip the line**
- **Sync servers and kitchen in real time**
- **Manage orders from tableside to online to pickup or delivery**
- **Access menus, inventory and sales from any internet device**

One Integrated Suite

- **Cloud-based Point of Sale**
Works with rest of the suite to manage end-to-end operations in real time
- **Self Order Kiosk**
Increases average guest spend by allowing customers place their own orders, customize their selections and pay.
- **Mobile Ordering**
Enables customers view your menu and place orders for delivery and pickup from anywhere.
- **Guest Application**
Connects customers directly with your restaurant for an enhanced experience
- **Gift Cards**
Gets customers in the door.
- **Loyalty**
Keeps customers coming back.

Target Audience

- Full Service
- Quick Service
- Fast Casual
- Multi Store
- Delivery

Vertical Markets

- Winery
- Bar and Nightclub
- Pizzeria
- Brewery
- Cafeteria
- Deli
- Food Truck
- Coffee Shop
- Juice Bar

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A **Global Payments** Company

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Benefits: A Closer Look

- **Turn tables faster**
 - Take orders faster with mobile tablets and kiosks
 - Process payments faster: credit, debit and gift cards, as well a mobile wallet
 - Guests are in and out in a flash for an improved customer experience
- **Skip the line**
 - Speedy checkout: no waiting to process credit, debit and gift cards
 - Customers can scan check to pay with their mobile phone
 - Customers can order and pay online
- **Sync servers and kitchen in real time**
 - Servers have instant access to dietary information and drink pairings
 - Modifications and allergy information immediately conveyed to cooks
 - Reduces confusion so no one sends back their food.
- **Manage orders from tableside to pickup to delivery**
 - Generates new sources of revenue
 - Meals are delivered on time
 - Food is delivered hot and fresh
- **Access menus, inventory and sales from any device**
 - Visibility over end-to-end operations, expenses and revenue – one location or many
 - Real-time reporting – to ensure you always have enough staff and inventory on hand
 - Make menu changes on the go, and have them sync across locations

Features

- **Quick checkout**
 - Tap an item, then tap, dip or swipe a card
 - Securely take EMV chip cards, Apple Pay®, Google Pay™ while also reducing fraud and chargebacks
 - Split checks with ease by seat, guest and payment method
 - Customers can tip and sign on touchscreen
 - Customers can use guest application to order ahead, scan their check to pay, use loyalty points, and choose between a text, email or paper receipt
- **Streamline operations / reduce costs**
 - “Guests on the waitlist can receive a text message when their table is ready eliminating costly pagers
 - Prep stations have a consolidated, real time view of all orders coming from table, counter, bar, kiosk and online

- Cooks receive display prompts to perfectly pace orders
- Kitchen displays ensure all the food for a table's guests arrives together
- Delivery drivers get turn-by-turn instructions via text
- Caller ID identifies who is calling your restaurant to place an order, and you can see customer's order
- View staff scheduling / shifts with integrated employee time and attendance
- **Cloud driven**
 - Tracks orders, payment, customer history and operations in the cloud – to provide anywhere, anytime access and real time visibility
 - When the Internet goes down – you continue to take orders, payments and print tickets
 - Restaurant data is continually backed up and secured with end-to-end encryption
- **Turn guests into regulars**
 - See and redeem loyalty points earned on purchases
 - Load, redeem and check gift card balances
 - Customers can submit feedback via the guest application about what they love and anything that needs improving

Hardware

- **Common POS products**
 - Guest display with various stands
 - Stationary and mobile iPads in various screen sizes
 - Swipe and EMV card readers
 - Cash drawer
 - Bluetooth barcode scanner
 - Receipt printer
 - Kitchen printer
- **Kitchen video products**
 - Apple iPad
- **Other products**
 - Battery backup
 - Weight scale
 - Barcode scanner
 - Cellular backup
 - Secure wireless networking